

HO-CHUNK NATION

DEPARTMENT OF PERSONNEL



POSITION: SYSTEMS SUPERVISOR

DEPARTMENT	JOB CODE	PAY GRADE
BUSINESS/GAMING ESTABLISHMENT	SYSP	14

SUMMARY: Responsible for tracking and reconciliation of the movement and activity of slot information; which ultimately enhances every interaction for our guests and employees; customer service is our top priority for both internal and external guests.

DUTIES & RESPONSIBILITIES:

- 1. Defines requirements for improving slot tracking system.
- 2. Tracks all movement and activity of slot machines in the casino.
- 3. Identifies and reports any problems or malfunctions with the machines.
- 4. Helps to solve problems with soft/hard count and the jackpot/hopper stations.
- 5. Coin testing and reporting of all results.
- 6. Reconciling slot information with the auditing department.
- 7. Compiles with state regulations and internal control procedures.
- 8. Promotes positive public relations and performs other duties as assigned by supervisor.

MINIMUM QUALIFICATIONS: (REQUIRED KNOWLEDGE & EXPERIENCE)

- 1. Must be bondable.
- 2. Proficiency in communication skills.
- 3. Knowledge of general accepted accounting principles and procedures.
- 4. Ability to accurately use a calculator, and other office machines as required.
- 5. Must have strong analytical, technical and communication skills.
- 6. Cash handling ability.
- 7. Must be self-motivated and able to work with minimal supervision.
- 8. College degree (may substitute additional experience for degree).
- 9. Six to eight years of appropriate experience
- 10. Must have a valid driver's license, liability insurance, and dependable transportation.

All employees will be required to attend orientation or training to attain knowledge of the history, culture and traditions of the Ho-Chunk Nation – Resolution 08-20-13K

All casino employees will be subject to the Criminal and Background restrictions of the Ho-Chunk Nation.

"All employees are subject to the Drug, Alcohol and Controlled Substance Policy."

EO: 3 NON-EXEMPT

NO FLEX

KEY

Approved: PC 07.17.95 Legislature 02.16.99/05.02.99 Resolution 01.08.08A Resolution 04.19.11A/B/03.22.16A