

# HO-CHUNK NATION

# DEPARTMENT OF PERSONNEL



**POSITION: SHUTTLE DRIVER** 

DEPARTMENT	JOB CODE	PAY GRADE
BUSINESS/GAMING ESTABLISHMENT	SHUL	7

**SUMMARY:** Responsible for shuttling patrons to and from partnering hotels, parking lots, and other designated pickup and drop off locations, which ultimately enhances every interaction for our guests and employees; customer service is our top priority for both internal and external guests.

### **DUTIES & RESPONSIBILITIES:**

- 1. Shuttle patrons to and from gaming facility.
- 2. Promotes positive public and employee relations.
- 3. Perform minor shuttle maintenance.
- 4. Track all outsourced shuttle maintenance and registrations
- 5. Perform other duties as assigned by supervisor

#### **REQUIRED SKILLS & ABILITIES:**

- 1. Must have excellent verbal, written, and communication skills.
- 2. Must be able to accurately keep records.
- 3. Must maintain confidentiality.
- 4. Must be able to drive outside city limits.

## MINIMUM QUALIFICATIONS: (REQUIRED KNOWLEDGE & EXPERIENCE)

- 1. High School Diploma or equivalent, GED.
- 2. Must currently hold and provide proof of Commercial Drivers License with a passenger endorsement, and proper insurance.
- 3. Must be able to possess a gaming license.
- 4. Must be a custodian of gaming supplies or cash.
- 5. Knowledge of gaming is a plus.

**WORKING CONDITIONS:** Must be able to work in a smoking environment. Must be able to work in extreme weather conditions.

#### \*KEY POSITION\*

All employees will be required to attend orientation or training to attain knowledge of the history, culture and traditions of the Ho-Chunk Nation – Resolution 08-20-13K

All casino employees will be subject to the Criminal and Background restrictions of the HCN. "All employees are subject to the Drug, Alcohol and Controlled Substance Policy."

EEO: 8

NON-EXEMPT

NO FLEX

Funding Source: NPD

Approved: IPC 05.07.95 PC 12.10.98 Admin 01.08.15 Legislature 02.16.99/05.02.99/01.20.15

Resolution 01.08.08A/04.19.11A/03.22.16A