

HO-CHUNK NATION

DEPARTMENT OF PERSONNEL



POSITION: BUSINESS PROJECT MANAGER I

DEPARTMENT	JOB CODE	PAY GRADE
BUSINESS/GAMING ESTABLISHMENT	BPM1	17

SUMMARY: Responsible for delivering effective business applications and developing/overseeing project plans which ultimately enhances every interaction for our guests and employees; customer service is our top priority for both internal and external guests.

DUTIES & RESPONSIBILITES:

- 1. Design, development and delivery of timely and effective business applications.
- 2. Use root cause analysis to define complex business requirements and processes.
- 3. Document technical requirement, develop and oversee project plans and implement change control procedures.
- Lead design sessions and review sessions with technical and business staffs, including all levels of management.
- 5. Review and assess vendor proposals.
- 6. Manage multiple, parallel projects using formal project planning techniques.
- 7. Direct the activities of on-site and off-site consultants.
- Manage application design through the various lifecycle stages from business need through design and delivery.
- Ensure effective handoff to operations for ongoing maintenance and troubleshooting.
- 10. Establish and maintain customer relationships.
- 11. Represent the organization at various community and/or business meetings.
- 12. Participate in technical advisory roles, as required.
- 13. Mentor associates and foster a learning and growth environment.
- 14. Performs miscellaneous job-related duties as assigned.

REQUIRED SKILLS & ABILITIES:

- 1. Must be familiar with feasibility analysis and business cases.
- 2. Advanced spreadsheet, word processor, and graphics application capabilities.
- 3. Must be able to implement complex tasks in a project and have project management skills.
- 4. Possess strong analytical, written and mathematical skills.
- 5. Must demonstrate the ability to analyze problems and apply sound judgment.
- 6. Willing to travel and work various hours, including some evenings and weekends.
- Must be able to maintain confidentiality.

MINIMUM QUALIFICATIONS:

- 1. Bachelors Degree from an accredited university.
- PMI (Project Management Institute) Certification as a Certified Associate in Project Management (CAPM).
- 3. Must have at least seven (7) years of work experience, which shows progressive responsibility.
- 4. Must have two (2) years of managerial work experience.
- 5. Valid driver's license, dependable transportation and proper insurance.

All employees will be required to attend orientation or training to attain knowledge of the history, culture and traditions of the Ho-Chunk Nation — Resolution 08-20-13K

All casino employees will be subject to the Criminal and Background restrictions of the HCN. "All employees are subject to the Drug, Alcohol and Controlled Substance Policy."

EEO: 2

EXEMPT

FLEX

Funding Source: Gaming Review

Approved: PBOD 06.21.04 Legislature 09.09.04 Resolution 01.08.08A/04.19.11A/03.22.16A